

**From:** Todd Benson  
**To:** Microsoft ATR  
**Date:** 12/6/01 7:55pm  
**Subject:** Microsoft is a monopoly

Microsoft is a monopoly in the pc computer business, which makes up a huge share of the computer business. Their products are good, but the computer business could have been better without Microsoft being the monopoly that it is. Monopolies always hurt innovation and competition no matter how good they look. I believe that you have gone the easy route by settling with them. They control 90% of the PC operating business, which gives them great leverage and power for resources. Either you play with Microsoft the Microsoft way or they crush you. Please break them up so that we can enjoy greater innovation. They are bad for innovation. It's just the way it is. Punish them like you punished AT&T. Look at how much innovation and lower prices that happened when they were broke up.

Best regards,

Todd Benson